

May 2021



## **Guidance Documentation**

- Revenue have published two guidance documents for the TWSS reconciliation process at;
- https://www.revenue.ie/en/employing-people/documents/twss/twss-reconciliation-employer-guidance.pdf
- https://www.revenue.ie/en/employing-people/documents/twss/twss-prsi-corrections.pdf



- The final stage of TWSS Reconciliation has gone live on ROS
- 41% of employers (about 27,000) who participated in TWSS are considered to be "Balanced" and only need to accept their reconciliation.
- An employer is "Balanced" if <u>all</u> J9 payments made to employees have been reported, and the total amount owed to Revenue by the employer is <u>less than €500</u>



 Any employer who is balanced should simply accept their reconciliation and then forget about it – there is nothing else to do.



- As of Friday 30<sup>th</sup> April 19,000 employers have accepted their TWSS reconciliation (Out of a total of 67,500 who participated in TWSS)
- Revenue will be writing to 27,000 employers next week to remind them that they need to review their reconciliation.
- If an employer does not accept their reconciliation by 30<sup>th</sup> June then Revenue will automatically deem the balance as final.
- Employers should not leave it to the last minute to start their reconciliation.



- Employers can download a TWSS Reconciliation CSV File from ROS
- Employers will have until 30th June to finalise the reconciliation.
- The CSV file lists all J9 payslips where a subsidy was refunded to the employer.
- The CSV file shows a "Reconciled Balance" for each J9 payslip. This indicates if any monies are due to be repaid to Revenue, refunded to the employer or balanced.



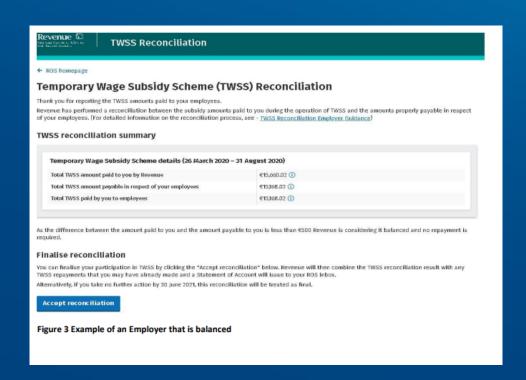
## Downloading the CSV File

| Revenue Gio ages Custain no Milmann Institutoria Tax and Customs MY SERVICES | REVENUE RECORD                      | PROFILE WOR | RK IN PROGRESS                   | ADMIN SERVICES             |   |   |
|--|-------------------------------------|-------------|----------------------------------|----------------------------|---|---|
| My Frequently Used Services  MyEnquiries                                     | _                                   | _           | _                                | _                          | Add a service •                         | ^ |
| Employer Services  |                                     |             |                                  |                            |   |   |
| Revenue Payroll Notifications<br>(RPNs)<br>Request RPNs                      | Payroll Submit payroll View payroll |             | Statement of /<br>View Latest St | Account<br>tatement/Return | Additional Services TWSS Reconciliation |   |



## **Employer is Balanced**

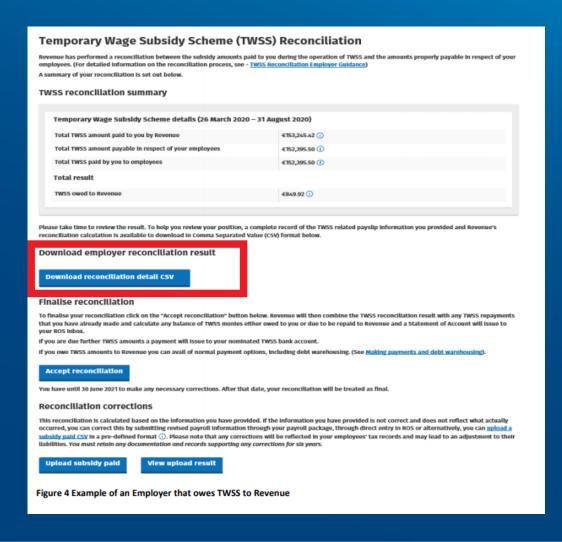
- All J9 payslips have been reported.
- The final balance owed to revenue is less than €500
- Reconciliation can be Accepted
- No CSV to download





## Employer owes more than €500

- All J9 payslips have been reported.
- The final balance owed to revenue is more than €500
- Reconciliation can be Accepted
- CSV can be downloaded to check.





## Not all J9 Payslips Reported Yet

- Some employers may not yet have reported the amounts of TWSS paid to their employees for all active J9 Payslips.
- In most cases the employer is missing a small number of payslips.
- CSV File can be downloaded to check which payslips are "Unreported"
- Reconciliation cannot be accepted or finalised yet.



## Understanding the figures in the CSV

| Spreadsheet Column | Column Name             | Notes  |
|--------------------|-------------------------|--|
| Column G           | "subsidyPaid"           | The amount of subsidy paid to the employee that the employer has reported to revenue.  If the employer has not reported anything this will say "Unreported"  All "Unreported" and "Active" payslips will need to be reported to Revenue  |
| Column K           | "subsidyPayable"        | This is the amount of subsidy that the employee was entailed to as calculated by Revenue.  |
| Column M           | "reconciliationSubsidy" | The amount of subsidy that Revenue are accepting for the Payslip.  If the "subsidyPaid" (G) figure is within €5 of the "subsidyPayable" (K) amount then then employers figure is accepted.  Otherwise it is the lower of the two figures |



## Understanding the figures in the CSV

| Spreadsheet Column | Column Name         | Notes   |
|--------------------|---------------------|---|
| Column N           | "twssTotal"         | This is the amount of TWSS that Revenue refunded the employer for this payslip.  This would be €410 per week up to the 3 <sup>rd</sup> May after which the amount was as calculated by Revenue  |
| Column O           | "reconciledBalance" | This is the difference between the "reconciledSubsidy" (M) "twssTotal" (N) already paid by Revenue.  A zero indicates that there is nothing outstanding  A positive number indicates the amount that the employer owes Revenue  A negative amount indicates an amount owed back to the employer |
|                    |                     |   |



## Importing your CSV file into CollSoft

- This enables CollSoft to match your reconciliation CSV file back to your original payroll entries.
- CollSoft will be able to show you additional information such as Employee details, ARNWP, Maximum subsidies and employer top-ups allowed, details on tapering etc etc
- CollSoft will help to identify problems and explain how Revenue have arrived at their calculations.

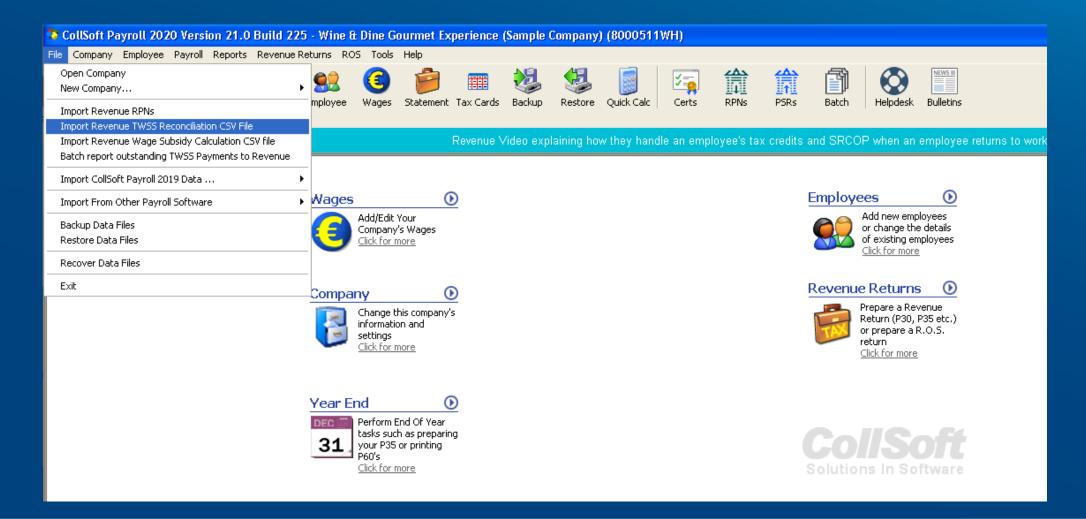


## Importing your CSV file into CollSoft

- To import your TWSS reconciliation CSV file you will need to update your Payroll 2020 to <u>Build 224</u> (or higher)
- Build 224 is currently available on our website <u>www.collsoft.ie</u>
- From Monday 10<sup>th</sup> May the update will be available directly in the software via "Check For Updates" – this will be a higher build than 224 and will include some additional features not currently found in 224



## Importing your CSV file into CollSoft





## Common Questions



# I have already made payments to Revenue but they are not showing in the reconciliation!

- The CSV file is a line by line breakdown of the subsidy payments only – it does not include any details of bulk repayments made by the employer to Revenue.
- Any payments that you have made back to Revenue will be shown after you have "Accepted" your reconciliation.
- These payments will be shown in the final Statement Of Account.



See Section 4.4.1 (Page 13) of the Revenue Guide for more details about the Statement Of Account

#### 4.4.1. Statement of Account (SOA).

A statement of account will issue to the employer's, and agent's, ROS inbox when:

- The employer accepts the reconciliation, or
- after having accepted reconciliation,
  - The employer makes a correction that updates the reconciliation balance value, or
  - o Revenue makes an adjustment to the Employer's TWSS account.

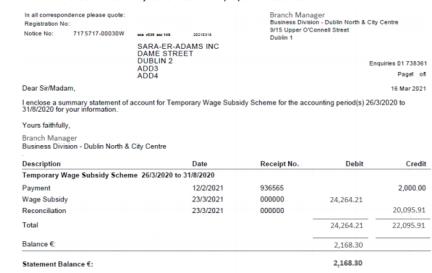


Figure 12 Example of an Employer TWSS Statement of account.

A "Statement Balance" value in the Debit column represents a liability due to Revenue from the employer. The statement of Account will include a summary of all the financial transactions on the Employers TWSS account and may include the following entries.

| Description    | Meaning  |
|----------------|--|
| Wage Subsidy   | The Total TWSS amount paid to you by Revenue, this does not include the USC and Income tax refunds made during TWSS. |
| Reconciliation | This is the total TWSS amount that should have been paid to you by Revenue.  |
| Payment        | Payment received from you via RevPay or Electronic Funds Transfer.   |
| Manual Credit  | A TWSS credit value to you applied by a Revenue caseworker   |
| Manual Debit   | A TWSS debit value to you applied by a Revenue caseworker  |
| From: PAYE EMP | A TWSS credit value transfer from another tax to your TWSS account and it  |
| May20          | shows the period and tax type it was transferred from.   |
| To: PAYE EMP   | A TWSS debit value transfer to another tax from your TWSS tax account and it   |
| May20          | shows the period and tax type it was transferred to.   |

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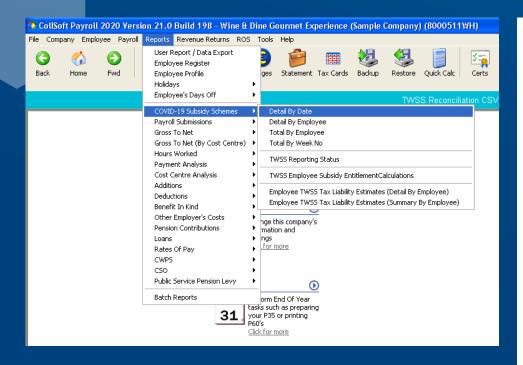


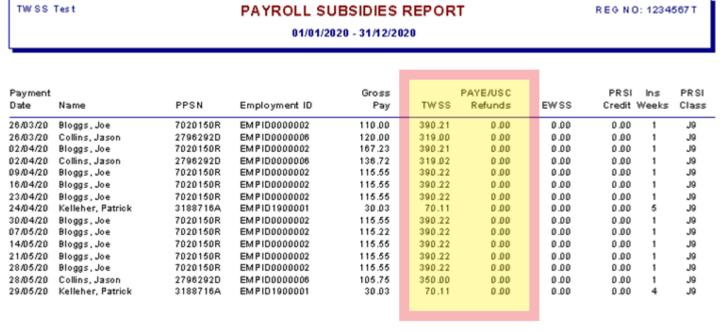
# The amounts shown in the CSV file don't match what Revenue paid me at the time?

- In the early days of TWSS most employees were still being taxed on a "Cumulative" basis – therefore many were also receiving tax refunds.
- Revenue included these tax refunds in the payments made to employers so that the employer would not be out of pocket at the time.
- So remember the payments made to you by Revenue include TWSS + Tax
   Refunds



# What is the best report in CollSoft to compare against the Revenue CSV file?







## When will I have to pay any money that I owe back to Revenue?

- If your reconciliation shows that you owe money back to Revenue then this will be due after 30<sup>th</sup> June.
- If you are using Tax Warehousing then any liability will be automatically warehoused.
- You have until 30<sup>th</sup> June to finally accept your reconciliation while you still have plenty of time we recommend that you don't leave it until the last minute.





### 4.4.2. Paying TWSS due to Revenue/Availing of Debt Warehousing.

For employers who are owed a further amount of TWSS, this amount will be paid by Revenue to the employer's bank account after the Employer accepts their reconciliation.

### **Tax Debt Warehousing**

Some employers will have a reconciliation balance to repay to Revenue. If an employer has difficulty in meeting this payment there is an option to <u>warehouse</u> the debt in line with Revenue Covid 19 policies. Employers who are eligible to avail of <u>Tax Debt Warehousing</u> can warehouse the TWSS reconciliation balance.

For employers already availing of debt warehousing, this liability will be automatically warehoused when they "Accept" the reconciliation.

### Paying TWSS due to Revenue

Employers not eligible for, or not availing of debt warehousing, can pay any outstanding reconciliation balance on ROS.

Employers, and their TWSS linked ROS Agents, will be able to make TWSS payments via RevPay using credit card, debit card or bank account (see section 6 of FAQ v18).

At present there is no facility to make a Phased Payment Arrangement (PPA) but this is being developed.

https://www.revenue.ie/en/employing-people/documents/twss/twss-reconciliation-employer-guidance.pdf



# I have an outstanding TWSS payslip that I cant report to Revenue using CollSoft

- This has most likely occurred because the payslip was manually edited on ROS after it was submitted from CollSoft.
- This will have broken the link between CollSoft and Revenue for this particular payslip and it prevents CollSoft from making corrections.
- We are working on an update to overcome this problem and enable you to reestablish the link. We expect this update to be released in the next week or so.



## Paying Employee's TWSS Tax Liabilities

- CollSoft Update has already been released to allow this, for more information please watch the following video on our Vimeo page;
- https://vimeo.com/530359482



## **Final Thoughts**

- You have until 30<sup>th</sup> June 2021 to finally accept your reconciliation take your time and study the CSV file carefully – but don't leave it until the last minute.
- If you have any questions please contact our helpdesk (helpdesk@collsoft.ie)
- Please bear with us as we work our way through your queries much of this is new to us as well and we are learning on the job as we look at the various problems that users have ©



## **Questions and Answers?**