# EHECS ZERO Q4 RETURNS

Payroll 2018

**CollSoft Limited** 



# BACKGROUND

As part of our preparations for the rollout of PAYE Modernisation it was necessary to re-index key tables in Payroll 2018 in order to facilitate a smooth transition of 2018 data into the 2019 software.

This re-indexing process neglected to update mappings used to transform payroll data into the correct pay headings required to generated EHECS – these mappings were essentially orphaned in the payroll database resulting in EHECS reports with zero values for all monetary fields.

This problem should only be occurring for users preparing a Q4 return.

## **RESOLVING THE PROBLEM**

The resolution of this issue requires the user to upgrade their 2018 Payroll Software to the latest version which is currently Version 19.0 Build 118

The important item to note here is the *Build Number* – this needs to be 118 or higher.

Users can check their current *Build Number* by selecting the "*About Payroll 2018*" option in the "*Help*" menu as follows;







To Install the update the user should select the "Check For Updates" option in the "Help" menu.

They will be advised that there is an update available and they can choose to "Download and Install".

Summary Of Updates		-		×
Available Updates	^		nload & Ir Updates	nstall
Version: Payroll 2018 Release Date: 22/02/2019 00:00:00				
Bug Fixes				
CSO EHECS Fix This update fixes an issue in the CSO EHECS report where all the data was being reported as zero in Q4 Click here for further information				
	~		Close	

After that they should just follow the instructions on screen to complete the update.



When the update is completed the user should verify that they are now running Build 118 (or higher) by selecting the *About Payroll 2018* option in the *Help* menu again.

🙀 CollSoft	Payroll 201	8	×
	Co	IISoft <b>Payroll 2018</b> Solutions In Software	
	Product ID:	2713-7741-6083-1183	
	Version:	Version 19.0 Build 118	
	E-Mail:	info@collsoft.ie	
	Web:	www.collsoft.ie	
	Phone:	046 90 50 800	
Coll	Soft Limited, I	Johnstown Village, Navan, Co. Meath.	

The user is now ready to recreate the EHECS report in CollSoft Payroll by selecting "*Reports*" > "CSO" > "Earnings, Hours and Employment Costs Survey".

This will start the EHECS report Wizard.

Select the Q4 return;

💊 CSO EHECS	Report Wizard - Step 1 of 6	
	Welcome to the CSO Earnings, Hours & Employment Costs Survey Report Wizard.	
	Please select the Quarter for which you would like to run this report.	
	Quarter: Quarter 4 (Oct, Nov, Dec)	
	To continue, click Next.	
	< <u>B</u> ack <u>N</u> ext > Cance	1



Select to prepare an "Original" return

💊 CSO EHECS Report V	/izard - Step 2 of 6	X
Please select the data	to be used for this report	
Please choose the da	ata that should be used to produce the report.	
Type Of Return:	Original Return	
Option1	Run the report based on the data contained in your wage files.	
Option 2	Run the report based on the data that was in your wage file the last time you ran the report, and include any manual changes you made to the EHECS report.	S
	< <u>B</u> ack <u>Next</u> > Cancel	

Confirm the enterprise details

💊 CSO EHECS Report V	Vizard - Step 3 of 6	×
Please Confirm your Co	ompany/Enterprise Information	
Enterprise Number:		
Company Name:		
Address:		
Signed Off By:		
Position:		
Sign Off Date:		
Telephone:		
Email:		
	< Back Next > Cancel	



#### Confirm Step 4 details

💊 CSO EHECS Report Wizard - S	tep 4 of 6			×
Please complete the following d	letails (if releva	nt)		
Job Vacancies (At end of quarter):	Managerial	Clerical	Manual	
Employer's Liability Insurance: (Paid during quarter)		(All grades)		
Training subsidies received: (FAS, etc.)		(All grades)		
Other subsidies received: (IDA employment subsidies, etc.)		(All grades)		
Refunds from Social Welfare (eg sick & maternity benefit)		(All grades)		
Training Costs: (excluding apprentices' wages)		(All grades)		
Other Costs: (recruitment costs, etc.)		(All grades)		
	< <u>B</u> ack	<u>N</u> ext >	Cancel	

#### Add any relevant comments

Comments
Please make any comments that help the CSO to interpret the data provided and avoid further queries. In particular, explanations of significant changes from the previous quarter in the number of persons employed, total wages & salaries, total hours paid etc.
< <u>B</u> ack Cancel



On the last Step the user should verify that the report values are now correct by pressing the "*View/Edit Data*" button.

CSO EHECS Report Wizard - Step 6 of 6	
You are now ready to complete the CSO EHECS return.	
If you would like to view/edit the underlying data used to compile this report please select this option before you run the report or create the electronic return below.	View/Edit Data
Print a paper copy of the CSO EHECS report (contains detailed breakdown of data)	View/Print Report
Create an electronic copy of the report for filing direcly with the CSO via the Secure Deposit Box	Create XML File
Close this wizard and log into the CSO Secure Deposit Box to upload your XML EHECS return.	Log into Secure Deposit Box
< <u>B</u> ack Finish	Cancel

### They will now be able to verify that the data is not zero

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		Fu					5.75	22.75	43.5	0	0 0	9426.2			0 0	0	1098.69		0	0 0	0	0	0
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	d.						40	0	6	0	0 0	86.52		0	0 0	0	7.44 0		0	0 0	0	0	0
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Q4 EHECS Fix



The user can now submit the XML report to the CSO in the normal manner.